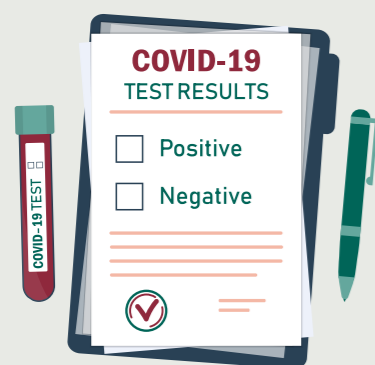




RENAISSANCE CARE

OUR PROCESS DURING ADMISSION



Negative test result prior to admission



Self-isolation for 14 days upon arrival to the home. During this 14 days, you can:

- Stay in regular contact via FaceTime and calls
- Attend window visits
- We will support essential visits to help you and your loved one settle in



During the 14 day isolation, staff at the home will:

- Spend quality 1:1 time with your loved one to help them settle into the home
- Sit with your loved one to chat and find out more about them and what they want their care to look like during their stay at the care home
- Support them, and you, to stay connected



After 14 days, your loved one will be able to make full use of the home's facilities:

- Indoor visits can take place with two designated visitors per week
- Window and garden visits available
- Residents will be introduced and supported to socialise within the home